

Message

From: Byrne, Eric (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=ERIC.BYRNE]
Sent: 1/18/2012 9:29:57 PM
To: Connolly, Grace (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Grace.Connolly]
CC: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]; Danforth, Deborah (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Deborah.Danforth]
Subject: RE: T1 Upgrade

Thank you all. The circuit upgrade has been a tremendous improvement.

From: Connolly, Grace (DPH)
Sent: Wednesday, January 18, 2012 4:11 PM
To: Byrne, Eric (DPH)
Cc: Hanchett, James (DPH); Danforth, Deborah (DPH)
Subject: FW: T1 Upgrade

Hi Eric,
We have an ISA in place and can cover those costs there.

Jim,
Please let Debbie know if there are any questions. Thanks.

From: Danforth, Deborah (DPH)
Sent: Wednesday, January 18, 2012 2:38 PM
To: Connolly, Grace (DPH)
Subject: RE: T1 Upgrade

I will take care of it

From: Connolly, Grace (DPH)
Sent: Wednesday, January 18, 2012 2:33 PM
To: Danforth, Deborah (DPH)
Subject: FW: T1 Upgrade

Can the ISA with UMass Amherst absorb this cost? This was to add the new router to the location and it will cost much more than \$65 if we have to amend the ISA.

From: Byrne, Eric (DPH)
Sent: Wednesday, January 18, 2012 2:31 PM
To: Connolly, Grace (DPH)
Subject: RE: T1 Upgrade

Looks like it is not too bad.

From: Mary Wiseman [mailto:marym@oit.umass.edu]
Sent: Wednesday, January 18, 2012 2:24 PM
To: Hanchett, James (DPH)
Subject: RE: Speed type TF0100

Yes, it was actually lower than estimated. The total amount is \$65.00 (1 hr @ 65 pr hr)

Mary

From: Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]
Sent: Wednesday, January 18, 2012 2:00 PM
To: 'Mary Wiseman'
Subject: RE: Speed type TF0100

Hi Mary,

I am working on the account number. Do you have a dollar amount for the work completed?

Thanks,
Jim Hanchett

Amherst Drug Lab
Room N251 Morrill I
637 North Pleasant Street
Amherst, MA 01003
Phone 413-545-2607
Fax 413-545-2608
Cell [REDACTED]

From: Connolly, Grace (DPH)
Sent: Wednesday, January 18, 2012 12:59 PM
To: Byrne, Eric (DPH)
Subject: RE: T1 Upgrade

Hello,

Do you know the total? Thanks.

From: Byrne, Eric (DPH)
Sent: Wednesday, January 18, 2012 12:54 PM
To: Connolly, Grace (DPH)
Cc: Hanchett, James (DPH)
Subject: RE: T1 Upgrade

Hello Grace,

The T1 MPLS upgrade at the Amherst site was completed recently. UMass has some charges for work on their link from the demarc to our site.

Jim and I were not sure how to direct them. I checked with my boss (Mark Thibault) and he suggested I check with you.

Thanks,
-Eric

Eric Byrne
Systems Engineer
Information Technology Services
Massachusetts Department of Public Health
(413) 586-7525 x3130

From: Hanchett, James (DPH)
Sent: Wednesday, January 18, 2012 12:00 PM
To: Byrne, Eric (DPH)
Subject: RE: T1 Upgrade

Hi Eric,

I contacted Tom McGuire, he said I should try IT. Who should I contact?

Jim

From: Byrne, Eric (DPH)
Sent: Wednesday, January 18, 2012 11:38 AM
To: Hanchett, James (DPH)
Subject: RE: T1 Upgrade

Hi Jim,

Sorry, I don't have that info. I would check with Thomas McGuire at the lab.

-Eric

From: Hanchett, James (DPH)
Sent: Wednesday, January 18, 2012 11:34 AM
To: Byrne, Eric (DPH)
Subject: T1 Upgrade

Hi Eric,

UMass requested an updated Account Number for the work done to upgrade the T1 line. Do you know the Account Number?

Jim Hanchett
Amherst Drug Lab
Room N251 Morrill I
637 North Pleasant Street
Amherst, MA 01003
Phone 413-545-2607
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